



# YANKEE<sup>®</sup>

D E N T A L C O N G R E S S

**January 30 - February 1, 2025**

Boston Convention & Exhibition Center



## **VOLUNTEER ORIENTATION TRAINING**

**[YANKEEDENTAL.COM/VOLUNTEERS](https://yankeedental.com/volunteers)**

# FAQs

There is a lot that goes in to being a Yankee Dental Congress volunteer. Below are the top 3 most asked questions leading up to and while on-site at Yankee.

Thank you for being a Yankee Volunteer.

## **I DON'T HAVE A BADGE. WHAT DO I DO?**

No worries! Stop by self-registration to reprint your badge, or to register for Yankee. ALL Volunteers must register to attend/claim CE. We have new badges for 2025 which do not require plastic holders.

Lanyards can be found throughout the BCEC main lobby.

There will be NO COURSE TICKETS this year! All badges will be scanned upon entering classrooms.

## **MY VOLUNTEER COURSES ARE NOT SHOWING IN MY REGISTRATION. HOW DO I CLAIM CE?**

Volunteer courses will be automatically added to your registration as we get closer to the start of Yankee. If your courses are still not showing when Yankee begins, please reach out to Johannah at [jcassidy@massdental.org](mailto:jcassidy@massdental.org) to further assist.

## **MY VOLUNTEER COURSE PACKET IS MISSING INFORMATION.**

If you are a PC looking for a speaker bio, please first contact the course speaker. If you are unable to connect with the speaker, there will be copies at the volunteer check in desk. If there is no bio available, please refer to the pre-lecture announcement. *Check in with your speaker when you arrive to the course and let them know you do not have a bio to introduce them; some speakers prefer to introduce themselves.*

If you are missing AV information, please contact Johannah at [jcassidy@massdental.org](mailto:jcassidy@massdental.org)

# Yankee Volunteer Check List



Register for Yankee!

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Contact other volunteers assigned to your courses. PC Only: Contact speakers to confirm AV order.

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Review all materials that were provided in volunteer orientation email.

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Pick up assigned course folders at volunteer check in desk

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PC ONLY: Provide class with the secret code needed to claim CE.

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Questions? Please email Johannah Cassidy at [jcassidy@massdental.org](mailto:jcassidy@massdental.org).

Thank you for being a Yankee Dental Congress volunteer!

# Continuing Education Credits

## **Volunteer Credits:**

Volunteers will have the courses they have been assigned to pre-loaded into their registrations. You will need to enter the verification codes given during the course to generate a transcript. You can do this on the Yankee App or online at [yankeedental.com](http://yankeedental.com).

## **Attendee Credits:**

You will receive continuing education credits for only those courses that are listed under your name and unique registration number. If someone from your office cannot attend a course and you plan to attend in their place, the change **MUST** be made to your registration as well as to that of the person you are replacing. Please call Yankee Customer Service at 877.515.9071 or email [jcassidy@massdental.org](mailto:jcassidy@massdental.org) to make these changes.

**For all other details on continuing education credits, please refer to the program book.**

# Registration

**Registration Hours:** Thursday & Friday 7:00 AM - 5:30 PM | Saturday 7:00 AM - 5:00 PM

**Box Office Hours:** Thursday 8:00 AM - 5:30 PM | Friday 8:00 AM - 8:00 PM

## **Registration:**

Registrants with questions about sold out courses, ticket purchases, pick up of mail-in materials, exchanges or refunds must go to the Registration Area in the North Lobby.

## **Badge Holders and Lanyards:**

This year, there will be no badge holders! Lanyards will clip directly to your badge. Badges were mailed out before Yankee. If you do not have a badge, you can re-print (or register) at self-registration in the Main Lobby.

## **Can I preregister for no CHARGE courses?**

Preregistration is required for all continuing education No Charge courses listed in the Yankee Program Book or [yankeedental.com](http://yankeedental.com) online listings. Your seat will be held for 10 minutes after the start of the course; after that, those without tickets will be seated according to available space. When the room is filled, no additional people will be admitted due to fire department regulations. If you have not pre-registered, please be prepared to select an alternate session to attend.

## **Course Hand-outs:**

All available handouts will be posted online for registered attendees and volunteers.

# Yankee Volunteer Committees

## Core Committee

|                           |                         |
|---------------------------|-------------------------|
| MDS President             | Abe Abdulwaheed, DMD    |
| General Chair             | Gigi Garcia-Rogers, DMD |
| Programming Chair         | Jennifer Korzeb, DMD    |
| Co-Chair                  | Todd Belfbecker, DMD    |
| Co-Chair                  | Casey Cook, DMD         |
| Exhibits Chair            | Janis Moriarty, DMD     |
| Welcome Co-Chair          | Cherie Bishop, DMD      |
| Welcome Co-Chair          | Jared Reid, DMD         |
| Registration Chair        | Khara Gresham, DMD      |
| Specialty Relations Chair | Ancy Verdier, DMD       |
| Special Events Chair      | Traci Portnoff, DMD     |
| Sponsorship Chair         | John Gusha, DMD         |

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## Program Committee

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|----------------------------|-----------------------|
| Business/Marketing Track   | Andrew Tonelli, DMD   |
| Sleep Apnea Track          | Garret Wingrove, DMD  |
| Member Spotlight           | Irina Dragan, DMD     |
| Rising Star Speaker Series | Timothy Hempton, DMD  |
| Rising Star Speaker Series | Gerard Kugel, DMD     |
| Rising Star Speaker Series | Ancy Verdier, DMD     |
| Minuteman                  | Robin Taher, DMD      |
| Morning Team Huddle        | Ana Keohane, DMD      |
| New Dentist                | Sydney Sperber, DMD   |
| Technology Track           | Kady Rawal, BDS       |
| Hands- On Committee        | Judy Shannon, RDH     |
| Hands- On Committee        | Francesca Fusaro, RDH |
| Hands- On Committee        | Kevin Peruzzi, DDS    |
| Hands- On Committee        | Robert Moreau, DMD    |
| Hands- On Committee        | Ray Martin, DDS       |
| Hands- On Committee        | Paul Hubley, DMD      |

# Yankee Volunteer Committees

## Day Captains

### Thursday

Diane Grondin, CDA  
Peter Gangi, RDH  
Mary DeMello, DMD  
Nancy Leary, CDA  
Paul Gamache, DMD

### Friday

Diane Grondin, CDA  
Nancy Leary, CDA  
Joseph Beninato, DMD  
Alison Barham, CDA  
Donna Morelli

### Saturday

Joseph Beninato, DMD  
Paul Gamache, DMD  
Michael Chow, DMD  
Sara Naser  
Robin Taher, DMD

## On-Site Contacts & MDS Staff Members

To contact the following team members, please reference the on-site phone directory that can be found at the volunteer check in desk.

BCEC Event Coordinator

Shannon Lazinsk

Freeman, Account Manager

Sarah Johnson

Westin Convention Manager

Veronica Early

Seaport Conference Manager

Cindy Moriarty

Projection Presentation Technology (AV)

Chris Carter

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## MDS Staff

Managing Director

Shannon McCarthy

Director, Continuing Education

Dorrey Powers

Manager Exhibits & Operations

Susan Celidonio

Marketing Director

Ryan Collins

Program Manager

Samantha Corinne

Program Manager

Alicia Blake

Program Coordinator

Taylor Maloney

Program Coordinator

Emily Hernandez

Events Coordinator

Johannah Cassidy

Registration Coordinator

Lydia Adams

Customer Service

Christine Forte

Sales Specialist

Sheila Giordano

Sales Relation Coordinator

Morgana Wehbe

Exhibits & Sales Admin Assistant

Jocelyn Sacco

# Exhibit Floor

For more information of all the exciting events below, please check out the program book.

## Exhibit Hall Hours

Thursday, 9:30 am-5:30 pm, Friday, 9:30 am-5:30 pm, Saturday, 9:00 am-4:00 pm.

## Exhibitors

Exhibitors who need assistance should report to Exhibitor Registration in the North Lobby of the BCEC.

## Exhibitor Hall Only Pass

This pass gives access to the Exhibit floor and allows attendance to exhibit hall courses, corporate forums, and Minuteman lectures.

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## All 3 Days of Yankee

Complimentary coffee in the North Main Lobby from 7:00 - 8:00 am (while supplies last)

Once the Exhibit Hall opens, visit the Yankee Casino and try your hand at Roulette and Blackjack to win free prizes!

## Thursday

Back by Popular Demand: Yankee Chowder Tasting!

Opening Night Reception: Enjoy a glass of wine or ice cold beer while shopping the show floor from 4:30 - 5:30 pm.

## Friday

Snacks available at the Yankee Snack Shack.

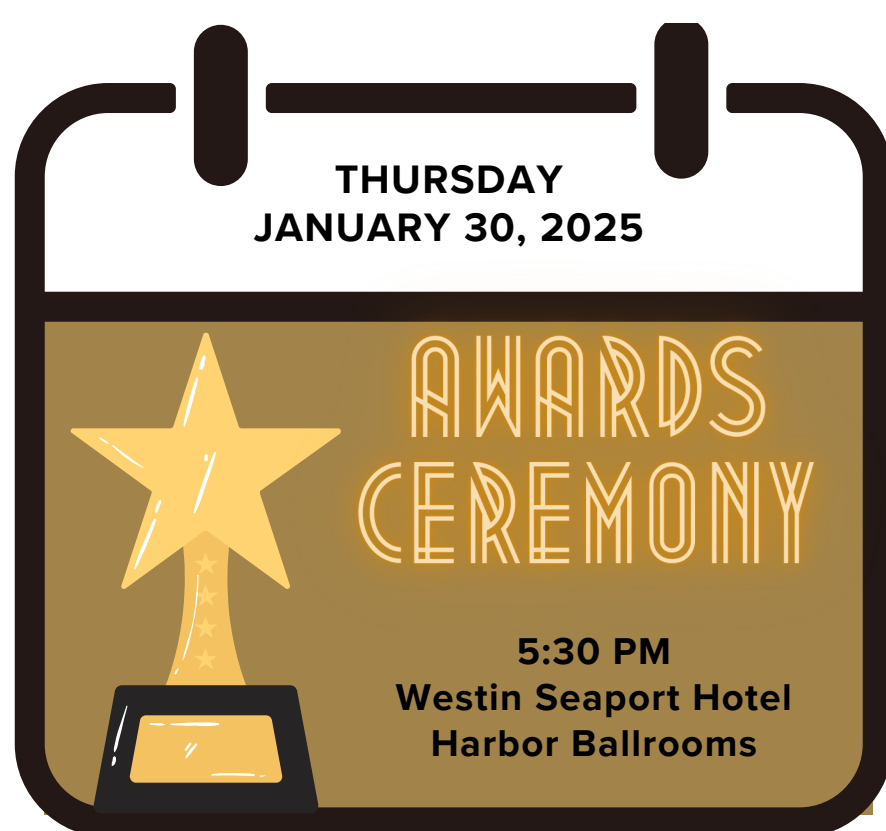
Yankee Reception- Enjoy a glass of wine or ice cold beer while shopping the show floor from 4:30 - 5:30 pm

## Saturday

From 12:00 - 2:00 pm, snuggle with puppies on the showfloor! Sweet Paws Rescue will have puppies and dogs available to adopt.

End the day with a Boston Cream Pie (while supplies last!)

## Mark Your Calendars...



# BCEC Directory

## **BCEC Entrances:**

The main entrance is located on 415 Summer Street. Parking Lot shuttle buses will drop off and pick up on the East side of the building, Level 1. Hotel shuttle buses will drop off and pick up on the vertical core of the building, Level 0.

## **Boston Information and Restaurant Reservations:**

Boston CVB Concierge Desk located in the North Lobby

Hours:

Thursday, January 25: 8:00am - 6:00pm

Friday, January 26: 8:00am - 6:00pm

Saturday, January 27: 8:00am – 5:00pm

## **Alumni Receptions**

All alumni receptions are held at either the Seaport or Westin hotels. Please refer to the program book/on-site guide for exact locations.

## **Speaker Ready Room**

The speaker ready room is located at the BCEC in Room 101.

## **Coat Checks**

There is a coat check in the North Lobby and on Level 1, East Hallway

## **Food Service**

There are coffee kiosks located on Level 1 in the North Lobby, West & East sides. There are food courts on the exhibit floor offering many choices for lunch.

The BCEC has a Food Court on Level 1, west side.

## **Lost and Found**

Refer attendees to the Information Counter in the North Lobby or the security desk at the North Lobby main entrance.

## **Medical Assistance**

In each hotel, the security department has trained medical personnel. Dial 0 and ask for security and state your emergency. In the BCEC, a first aid station will be in room 201. An EMT is scheduled for Show days, Th, Fr, Sat. When the EMT is not on site, all the Public Safety Supervisors and Managers are certified first responders and all officers are CPR, AED and basic first aid certified.

## **Nursing Moms**

There is a Mamava Nursing Pod located in the Southeast Level 1 of BCEC adjacent to restroom. You can schedule use of the pod by visiting <https://www.mamava.com/mobile-app>.

## **Parking**

The convention center parking lot is located behind the building in the south lot. The cost for self-parking is \$25 and \$50 for oversized vehicles. Please plan your drive in to the BCEC to include time for parking in the lot. Shuttle service will be available between the lot and the building.

Arrangements have been made for overflow parking, if necessary. Shuttle Service is provided to and from the two overflow lots. Yankee regrets that it cannot guarantee course seats or give refunds to latecomers with parking problems. There is no overnight parking allowed at the BCEC.

## **Shuttles**

The complimentary coach service will pick up and drop off passengers on Level 0 at the vertical core to the Boston Convention Center. It will drop off passengers at the Seaport Hotel, the Renaissance Hotel, Hampton Inn/Homewood Suites Seaport District and the Hyatt Place Boston Seaport District only. Shuttle services will be marked by Route 1 and Route 2. See the mobile app, On-site Guide, or [yankeedental.com/shuttles](http://yankeedental.com/shuttles).

## **Welcome Center/Information Booths**

Exhibit Hall Floor Lounge

North Lobby, Level 1

Westin Sky Bridge Entrance

NE1 -Northeast Level 1

## **Emergencies**

Your problem-solving card will list the appropriate extension in your venue to call to report an emergency. The building prefers that you call the command center for all emergencies, because they have a direct line to Boston EMS. If 911 has already been called, immediately notify the BCEC command center at 617-954-2222 or x222 on a house phone, so they can direct the emergency vehicles to the right location in the facility.

**For any other questions, please call the show office at 617-954-3940**